# ATTACHMENT E 28 Additional Letters of Support





1000 MINERAL POINT AVE. • P.O. BOX 5003 • JANESVILLE, WI 53547-5003 • 608.756.6000 • MercyHealthSystem.org

June 19, 2012

## RECEIVED

JUN 2 2 2012

Dale Galassie, Chair Illinois Health Facilities and Services Review Board 525 West Jefferson Street, 2nd Floor Springfield, Illinois 62761

HEALTH FACILITIES & SERVICES REVIEW BOARD

Re: Support for ManorCare Health Services of Crystal Lake (Proj. No. 12-039)

Dear Chairman Galassie:

I am the Vice President of Mercy Health System in Illinois. I am writing in support of HCR ManorCare's proposal to establish a 130-bed skilled nursing facility in McHenry County. This facility will improve access to intensive rehabilitation care for patients in the community and help meet the projected need for 469 additional long-term care beds in the community.

During more 125 years of service, Mercy has transformed from a stand-alone hospital to an integrated health system with 68 facilities serving 26 communities throughout northern Illinois and Wisconsin. We are acutely aware of the need for post-acute services like those ManorCare's facilities provide every day. As such, we support ManorCare's plans to improve these services in McHenry County.

ManorCare is a proven leader in skilled nursing and rehabilitation care. It provides a wide range of comprehensive medical services for patients throughout the nation. In fact, in 2011, its skilled facilities services over 156,000 patients nationwide. ManorCare has demonstrated its ability to improve outcomes and assist patients in managing their care needs. Approximately 95% of its patients who have community discharge goals achieve these goals and 87% of those discharged to the community report they are prepared to manage their care needs.

Further, by recognizing each individual's physical, mental and social needs, ManorCare is able to provide an environment where residents maintain an optimal level of self-care and independence for as long as possible. It promotes a philosophy of care designed to support the highest practicable level of engagement and function for those experiencing dementia. Notably, the focus is on residents' remaining abilities, not on what they have lost.

Additionally, ManorCare Health Services of Crystal Lake will be a state-of-the-art facility which make residents' stays as comfortable as possible. By providing a comfortable atmosphere, new equipment and facilities and numerous amenities to go along with a highly trained staff and quality of care, this facility will provide a restorative and healing environment for rehab patients and it will be well suited to provide long-term care services to individuals who make it their home. ManorCare has invested in ensuring that evidence-based, comprehensive practice guidelines are available to the clinical team to help provide the level of care these individuals, who are often frail, elderly and susceptible to conditions common to aging, require.

Accordingly, we are happy to support this project and respectfully ask the Board to approve it.

Sincerely,

Richard Gruber Vice President

Mercy Health System



222 North LaSalle Street, Suite 930 Chicago, IL 60601 312-705-2900 www.mhplan.com

Dale Galassie, Chair Illinois Health Facilities and Services Review Board 525 West Jefferson Street Springfield, IL

Dear Mr. Galassie:

Meridian Health Plan is writing to express our support for the development of ManorCare Health Services of Crystal Lake, a 130-bed post-acute skilled nursing center to be located in McHenry County.

Meridian serves McHenry County residents and is aware of the needs in the local community, growth of the area's population and specifically, the need for additional skilled nursing services. The 2010 McHenry County Healthy Community Study indicates a "lack of sufficient nursing home options in the county" and we agree with that assessment.

We know that Meridian will need to refer its Medicaid and potential Medicare SNP beneficiaries to this new ManorCare skilled nursing facility (SNF). This is not a commitment, but recognition that a new provider is needed to serve the growing population and HCR-ManorCare provides a program of care that we support.

None of these projected referrals have been provided to anyone else for use in a CON application.

Sincerely,

Benjamin R. Schoen

Director of Network Development

Meridian Health Plan

brs

Enclosure



(A)

June 19, 2012

Ms. Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 W. Jefferson Street, 2<sup>nd</sup> floor Spring field, IL 62761

Dear Ms. Avery:

I support the proposal to construct a 130 bed skilled nursing facility in McHenry County operated by ManorCare Health Services.

As proved by the 2010 McHenry County Health Community study, there is a lack of sufficient nursing home options in the county. McHenry County is growing along with the need for health care services to residents. This includes seniors who are in need of rehabilitation and post acute care.

. I am confident that ManorCare will provide a valuable service to McHenry County and endorse their project.

Yours truly

**President** 



Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

Sincerely,

Debbie Elliott

Homewatch CareGivers

PO Box 249, Crystal lake, IL 60039

Delbie Ellot



Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

Sincerely,
Ted Orzehorhi
Agent

### NEW BALANCE CRYSTAL LAKE

1 AW CRYSTAL LAKE PLAZA CRYSTAL LAKE, IL 60014 815-444-7239 WWW.NBCRYSTALLAKE.COM

5/31/2012

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Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

Sincerely,



5689 Northwest Highway, Crystal Lake, IL 60014 815-455-5055

May 30, 2012

Ms Courtney Avery, Administrator:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As the General Manager of Colonial Café in Crystal Lake, I agree with the assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for senior who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to the proposal. Please feel free to contact me at the address or phone number above if there are any questions I can answer.

Sincerely,

Richard D. Lampp General Manager

Colonial Café #12

Colonial Cale #12

Crystal Lake, IL



#### 6119-B NORTHWEST HIGHWAY CRYSTAL LAKE, IL 60014 815-477-8844

Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL, 62761

Dear Ms. Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As a business owner, I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

Sincerely,

Jill Howe, D.C.



Dale Galassie, Chair Illinois Health Facilities and Services Review Board 525 West Jefferson Street Springfield, IL

Dear Mr. Galassie:

This letter is intended to support the development of ManorCare Health Services of Crystal Lake, a 130-bed post-acute skilled nursing center to be located in McHenry County.

We serve McHenry County residents and are well aware of the needs of the local community, the growth of the population in the area and, specifically, the need for additional skilled nursing services. In the past year, we have made several referrals to LTC facilities in the area.

We believe we will refer several individuals to this new Manor Care SNF because of Manor Care's strong reputation as therapy providers and urge the Board to approve this project.

None of these projected referrals have been provided to anyone else for use in a CON application.

Sincerely,

Jodi A. Borck

Director

Autumn Leaves of Crystal Lake

Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

PeneeSwason

Sincerely,

PAGE 02/02

NAPERVILLE

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66/22/2012 II:23

Big Head ventures series 473 DBA Jimmy Johns 5657 Northwest highway Crystal Lake III 60014 815-455-2555

Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc.), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

Sincerely,

Cody Belcher -General Manager Date: March 28, 2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: _	Barbara Sheldon, Senior Care Advisor, Silver Connections
ADDRES	S: <u>1411 Essex Street</u> ,
	Algonquin II, 60102

Ms Courtney Avery, Administrator Illinois Health Facilities and Services Review Board 525 West Jefferson Street, Second Floor Springfield IL 62761

#### Dear Ms Avery:

I am pleased to submit this letter in support of the proposal to construct a 130-bed skilled nursing facility in McHenry County, owned and operated by ManorCare Health Services.

The 2010 McHenry County Health Community Study indicates that there is a lack of sufficient nursing home options for county residents. As (state representative, business owner, mayor, director of social services, etc.), I agree with that assessment and attest to the growing population and the corresponding need to provide quality health care services to the residents.

I know that there is now, and will continue to be, a need for more accessible health care services, especially for seniors who may be in need of post acute care and rehabilitation.

I am confident that this organization would provide a valuable service to the McHenry County community and gladly endorse ManorCare's project.

Thank you for your attention to this proposal.

PeneeSworson

Sincerely.

PAGE 02/02

Date: 3/24/2812

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME:

ADDRESS:

Date: 3/25/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME:

Date: 3/25/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

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For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME:

ADDRESS.

Date: 3/25/2010

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: Elly Mandrhukere

ADDRESS: 2651 Ross St

Hampshire IL 60140

Date: 3/24/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: WM MM ADDRESS: 1661 Ross It Hamyshird Date: 3/24/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

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I am in support of this 120 bed ManorCare project.

Thank you.

NAME: M. Mauden

ADDRESS: 2651 Ross str Hampshire IL 60140

Date: 3/24/20/2

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: Kyle Holmes
ADDRESS: 2673 Ross of Houghtier IL 60/40

Date: 3/25/20/2

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: Kerry Krambeer ADDRESS: 2601 ROSS St., Hampshire, IL 60140 Date: 3/24/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME:

ADDRESS: 2661 ROSS ST + HAMPSHPE, IL 60140 Date: 3/30/3012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME:

ADDRESS.

Date: 4/9/2012

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

TATAIAIL.

ADDRESS:

Date: 4/9/12

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: JOHN R HAYES

ADDRESS: 2663 ROSS St. HAMPSHIRE IL 60140

Date:

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: Mazign Petrova ADDRESS: Fallbrook drive 2710, 60140 Hampshize

Date: 4/10/12

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: SilviA Radonova Say ADDRESS: 2601 Fallbrook drive, 60140

Date:

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: ENGLA FORDIHAMDOVA
ADDRESS: 2572 ROCKPORT RO
HEAMPSKIRE, 16 60140

Date:

Ms. Courtney Avery, Administrator Illinois Health Facilities And Services Review Board 525 West Jefferson Street, Second Floor Springfield, IL 62761

Dear Ms. Avery:

I am a resident of McHenry County and I am aware of the services provided by ManorCare Health Services in Illinois. I am very pleased to see that they are applying for approval for a new 130 bed rehab facility to be located in Crystal Lake.

For those of us who reside here, it is comforting to know that there will be a post acute provider of nursing care and rehabilitation services to meet the needs of those of us who live in the area and/or our loved ones. We will not be subject to going out of our community for those services.

I am in support of this 120 bed ManorCare project.

Thank you.

NAME: GENE HARALANON
ADDRESS: 2571 ROCKPORT RD.
HAMPSHARE, 160140